

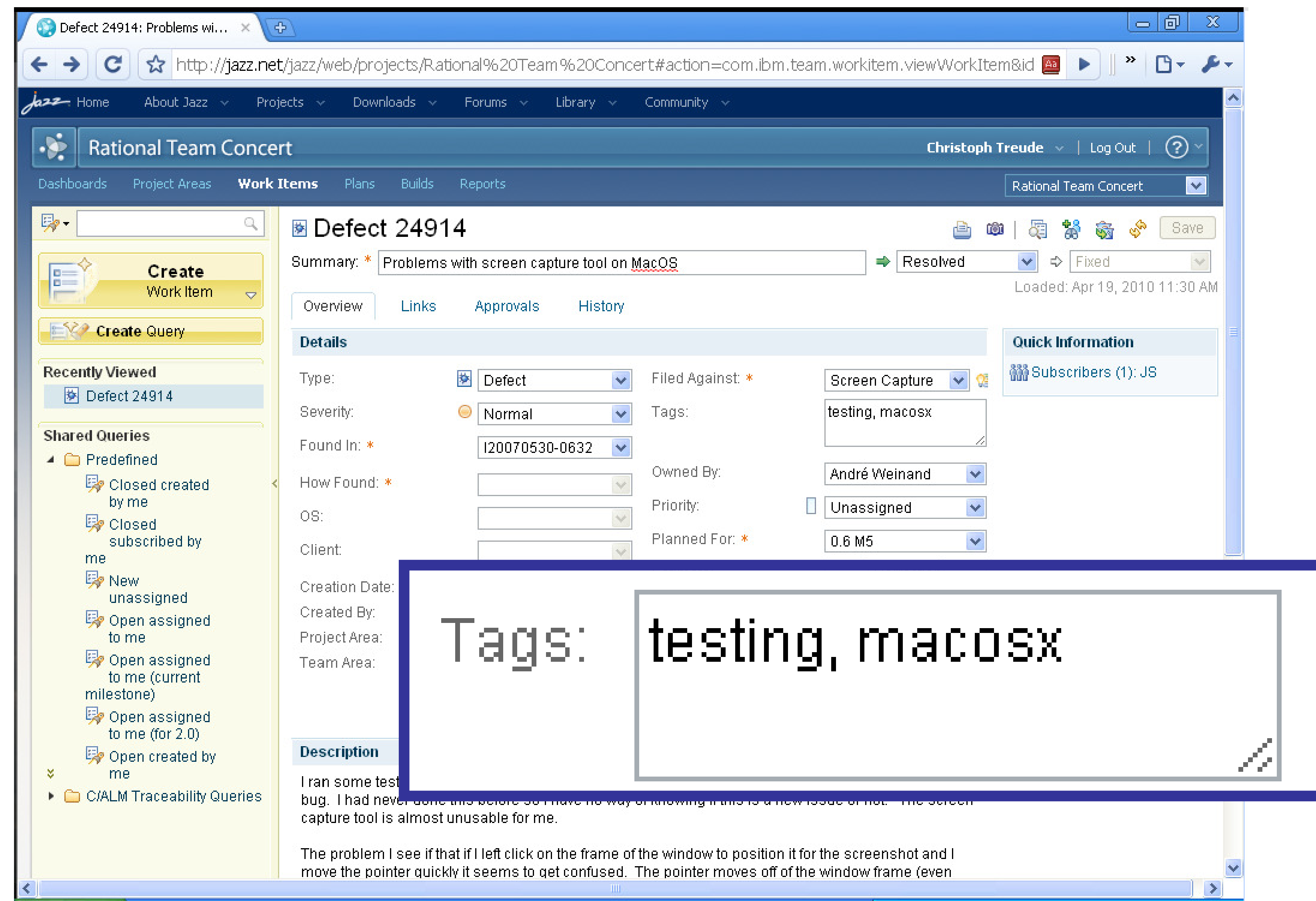
# Bridging Lightweight and Heavyweight **Task Organization:**

## The Role of **Tags** in Adopting New Task Categories

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### Before

aix browser  
eclipse firefox  
ie linux mac  
safari selfhost  
testing  
windows zseries



**Manager:**  
"We're starting to deprecate some of the tags by having fields for them."

### After

How Found: \*

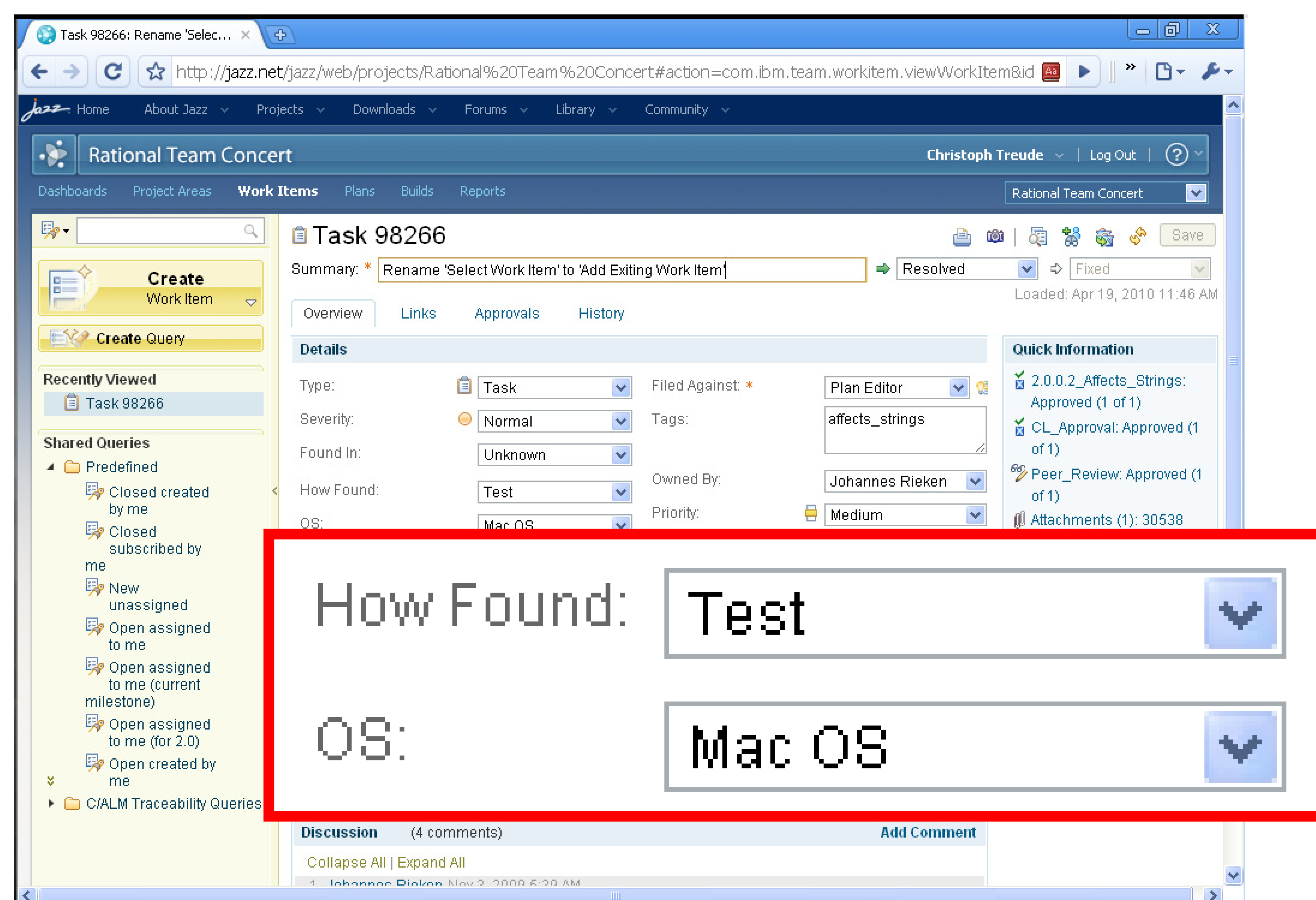
OS:

Client:

- Customer Use
- Unknown
- Customer Use
- Self Host
- Development
- Test
- Internal

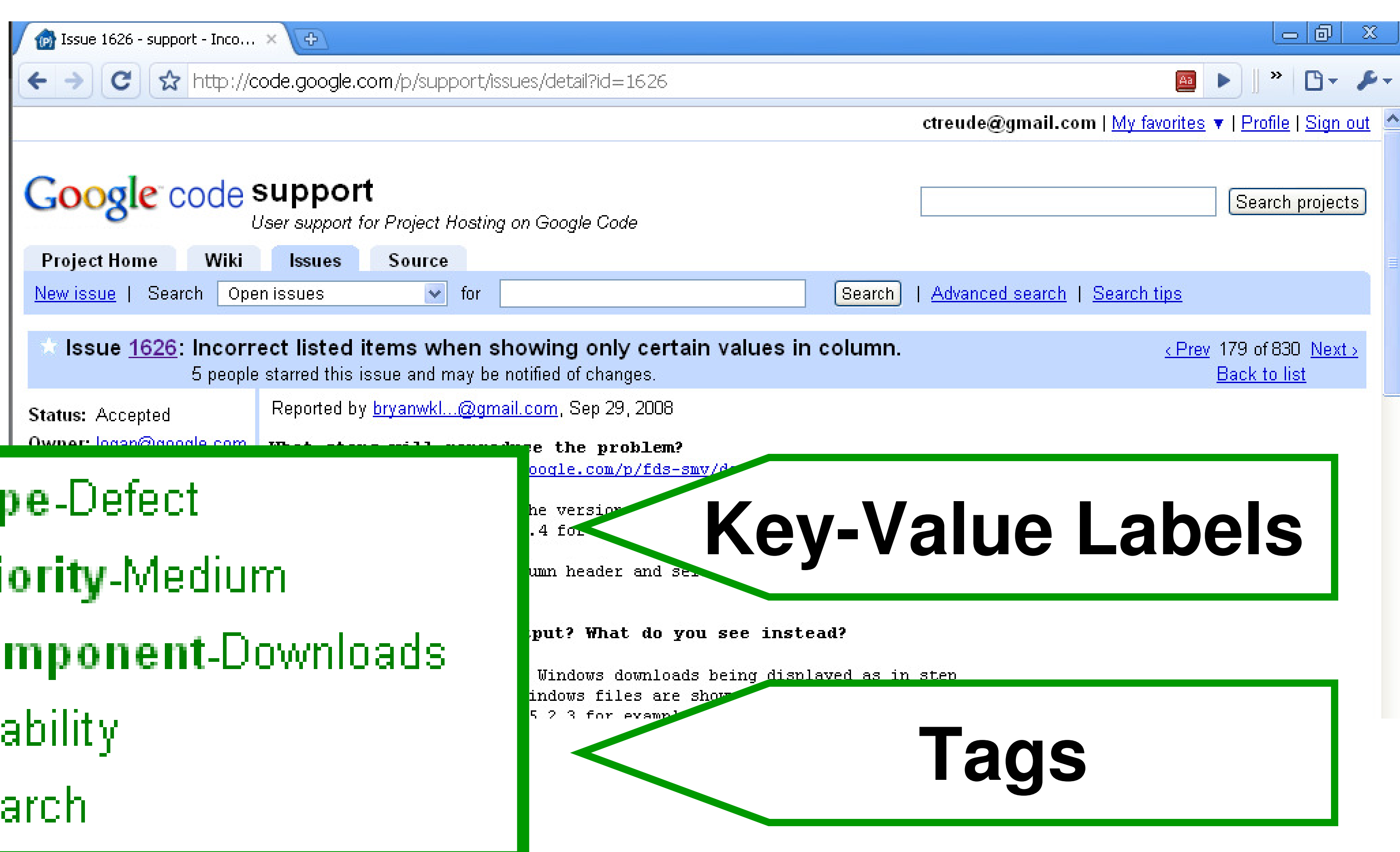
- Linux
- Unknown
- Windows
- Linux
- Mac OS
- AIX
- Z/OS
- i5/OS
- Other

- Other
- Unknown
- Eclipse client
- Visual Studio client
- Firefox 3.0
- Firefox 3.5
- Internet Explorer 7
- Internet Explorer 8
- Safari 3
- Safari 4
- All browsers
- Command-line interface
- Other



**Developer:**  
"That seems to be almost **training wheels** – a way of trying out a field for work items."

### Future?



What role do tags play in the adoption of new task categories?

How can data on the use of tags help determine the right balance between lightweight and heavyweight task organization?

How is software developers' use of tags for task organization different from the tag use of users outside of software development?